



S.O.A.R. 2022 CONFERENCE

DAY 1 AGENDA Wednesday, September 28, 2022 Sessions are 45 minutes each



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10:00 Rapid Scaling with OpusWorks in 2022

After Rob kicks off SOAR22, Dan and Vickie provide their perspectives about the OpusWorks solution set in the context of today's challenges. They will also update attendees on "what's new" from OpusWorks since SOAR2021.

- Custom portals to reduce the variability of deployment processes
- Content that is streamlined, expanding and now in multiple languages
- Blended Learning models that are designed for the post-Covid world
- A new way to both super charge project work and protect confidentiality
- An MBB course that develops resilient professionals for an ever-changing world
- Simulations and gaming to enhance knowledge integration and assimilation
- OpusWorks Institute resources that help you get to where you want to go



Rob Stewart CEO, OpusWorks, Inc.
Dan Rice, OpusWorks COO;
Vickie Kamataris, OpusWorks Institute Lead MBB

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11:00 Rapid Scaling and the Quest to Eliminate Deployment Variation

Over the past year, Cargill has expanded accessibility, increased usage, and standardized on OpusWorks throughout its global enterprise. Capability building offerings today range from White Belt to Master Black Belt with blended learning classes also available in Mandarin, Portuguese, and Spanish. The focus now shifts to implementing a closed loop system that reduces end-to-end deployment variation from defining an initial project and completing training to enabling and sustaining a population of problem solvers and a global team of enduring practitioners.

In this session, you will learn to:

- Define your deployment process and identify its stakeholders
- Discover the variation in and between deployment sub-processes
- Use data and listening posts to reveal what's working and what's not
- Rely upon governance to guide cycles of refinement and improvement



Joe LaCount, Global Plant Operations Continuous Improvement Leader, Cargill

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12:00 Rapid Scaling Made Simple (Part I) – Mobilization

Your charge is to drive transformational change. The pull of experience is alluring and yet so also are limitations. Neither incremental improvement of known approaches nor DIY using existing resources will suffice. The ideal state is clear, but how to get there? Who can help? Where do you start? How do you decide?

In this session, we will address solution definition, vendor evaluation and early-stage rollout efforts. Then, after a brief demo, you will discover unique OpusWorks system capabilities that are helping customers better mobilize for rapid scaling.

- Knowledge check design so learners are well-trained;
- Class activity structure so learners focus on knowledge application;
- Integrated project system so learners quickly do;
- Intuitive, complete one-stop interface so learners don't waste time;
- At-a-glance reporting so stakeholders use process measures to improve real-time



John D. Baranzelli, P.E.
Shelia Montney, Win Together

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1:00 Rapid Scaling by Sustaining Black Belt Practitioners

Because Black Belt project ROI is so significant, organizations invest heavily in developing new, emerging Black Belt practitioners. Unfortunately, too many certified Black Belts fall far short of meeting longer term ROI expectations because skills quickly atrophy, motivation wanes, or will erode when the luster of initial success fades.

In this session, engage with OpusWorks Institute Master Black Belts as they dialogue about why some Black Belts:

- Deliver impactful results long after they complete their training and others do not
- Are motivated toward the next level while others simply check the box and move on
- Have the 'right stuff' for endurance whereas others do one project and disappear

Consider also how your organization might better (i) select Black Belt candidates, (ii) motivate them to advance to the next level, (iii) measure, reward, and sustain their accomplishment and (iv) leverage their skills beyond PI project leadership.



**Vickie Kamataris, OWI Lead Master Black Belt,
Beth Morrison, OWI MBB**

DAY 2 AGENDA Thursday, September 29, 2022

Sessions are 45 minutes each

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10:00 Rapid Scaling with Data-Driven Integrity – One-Year later

For US Air Force airmen, effective problem solving skills are the ultimate enabler for victory as a war-fighting entity. While the overall goal is 30,000 trained airmen per year, the broader purpose is complete transformation so all activity is focused on strategic objectives with waste and non-value activity eliminated from every process. By standardizing on OpusWorks, the USAF is asserting a systems and data-driven approach to learning, project execution, and strategic communications.

In this session, you will learn to:

- Align a large, complex, globally dispersed organization onto a single system
- Instill discipline into process improvement processes
- Automate, facilitate and improve communications with students and all other stakeholders



Joe Crady, Chief Improvement and Innovation Training, United States Air Force

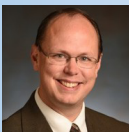
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11:00 Rapid Scaling of a Customized Deployment

With almost 20 years deploying a customized version of Six Sigma, nearly 8 years gaining traction with blended learning from OpusWorks, a year of intense planning and months of preparing the organization for a transformed Lean and Six Sigma training process, Cintas confidently embarks on a rapid scaling mission so that hundreds of team members can be trained consistently and simultaneously at their own pace.

In this session, participants will:

- Listen in on how one organization decided what to change and what not to change
- Discover a unique 5-pillar problem solving model taught at every belt level
- See how OpusWorks can be adapted to fit an organization's culture and objectives
- Hear reflections on how organizations can achieve long term success



Chris McGill, Deployment Leader, Cintas



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12:00 Rapid Scaling Your Transformation, Made Simple (Part II) – Execution

Your change initiative is taking root. Survey and test score data are confirming. Pull, ROI, and stakeholder involvement are all increasing. Management likes the quality, productivity, accessibility, reduced variability, automation, and lower cost of your emerging model. Most important, culture is indeed transforming and all becoming competent problem solvers.

In this session, we'll dialogue about transition plans and describe how several unique OpusWorks system capabilities are helping customers better execute rollout acceleration.

- Automated communications
- Integration of company IP into the class agendas
- Leveraging performance data to reinforce the importance of the program to the stakeholders



Gene Cornelius ,CSL, Process Improvement Analyst

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1:00 Rapid Scaling of Excellence and Innovation

In a disrupted world, how do you build a culture and practices where extraordinary innovation becomes ordinary? An organization that consistently develops exponential leaders, growth and value creation. Great, enduring organizations know what it really takes to create and, most importantly, scale innovation during market disruptions.

After 10-minutes of introductory remarks, a panel of SOAR22 speakers will dialogue with Jose about “Excellence and Innovation” principles apply to their organization. This is a not-to-be missed session that will draw together many the SOAR22 themes into concrete, actionable and practical ways excellence and innovation can become the DNA of your organization.



**Jose Pires, Global Excellence and Innovation Leader
SOAR22 Speaker Panel**



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